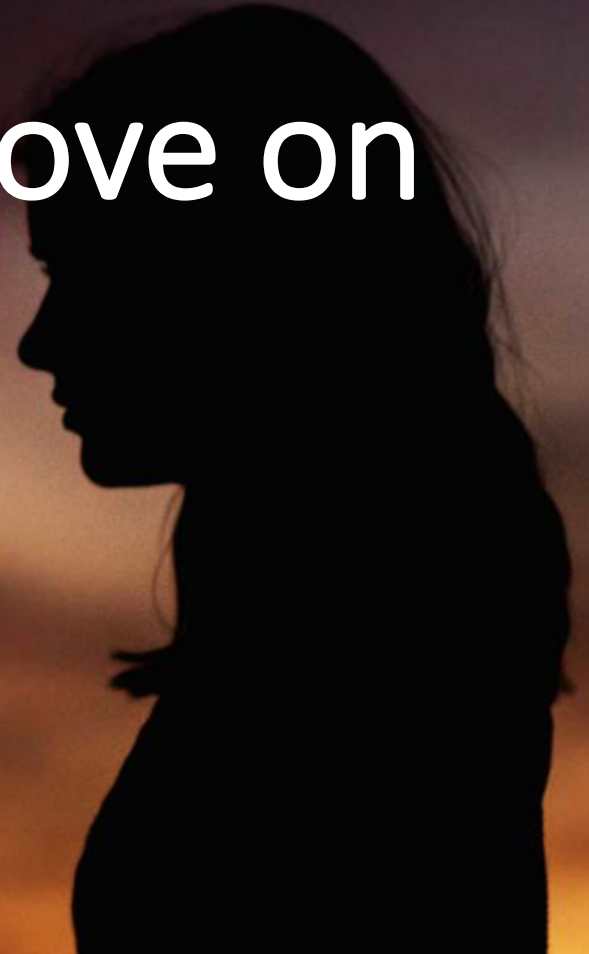


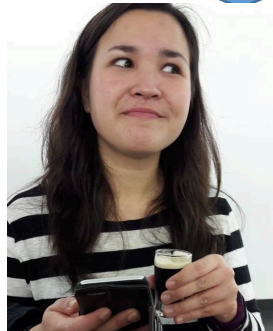
# Testing so you can move on

By Nicola Owen



# Hello!

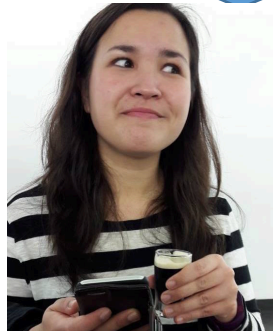
- Test Consultant with House of Test Sweden
- Context Driven Testing
- Involvement with the Software Testing Community
- Have worked in both test consultancies and at a start-up





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A woman with reddish-brown hair tied back, wearing a patterned tank top and a denim skirt, stands on a wooden pier or walkway. She is waving her right hand towards a submarine in the distance. The submarine is dark grey and has a conning tower with various antennas and equipment. The ocean is a vibrant blue, and the sky is clear. In the foreground, there are green, leafy bushes. The text "This is the story of my working life..." is overlaid in white, sans-serif font in the center of the image.

This is the story of my  
working life...



I've spent more time working in test consultancies  
than product companies

WHY

I've spent more time working in test consultancies  
than product companies

WHY

Is testing in “temporary” contexts different to testing in  
more permanent ones?



# Contexts

**Comes in many shapes and sizes**

- Software development life cycle

# Contexts

**Comes in many shapes and sizes**

- Software development life cycle
- Number of people involved

# Contexts

**Comes in many shapes and sizes**

- Software development life cycle
- Number of people involved
- The product and industry

# Contexts

**Comes in many shapes and sizes**

- Software development life cycle
- Number of people involved
- The product and industry
- Time


# Contexts

**Comes in many shapes and sizes**

- Software development life cycle
- Number of people involved
- The product and industry
- Time
- Type of people involved (personalities and roles)

What about focusing simply on the context of knowing you are going to move on?





# But what about documentation?

- Why do documentation in the first place?



## But what about documentation?

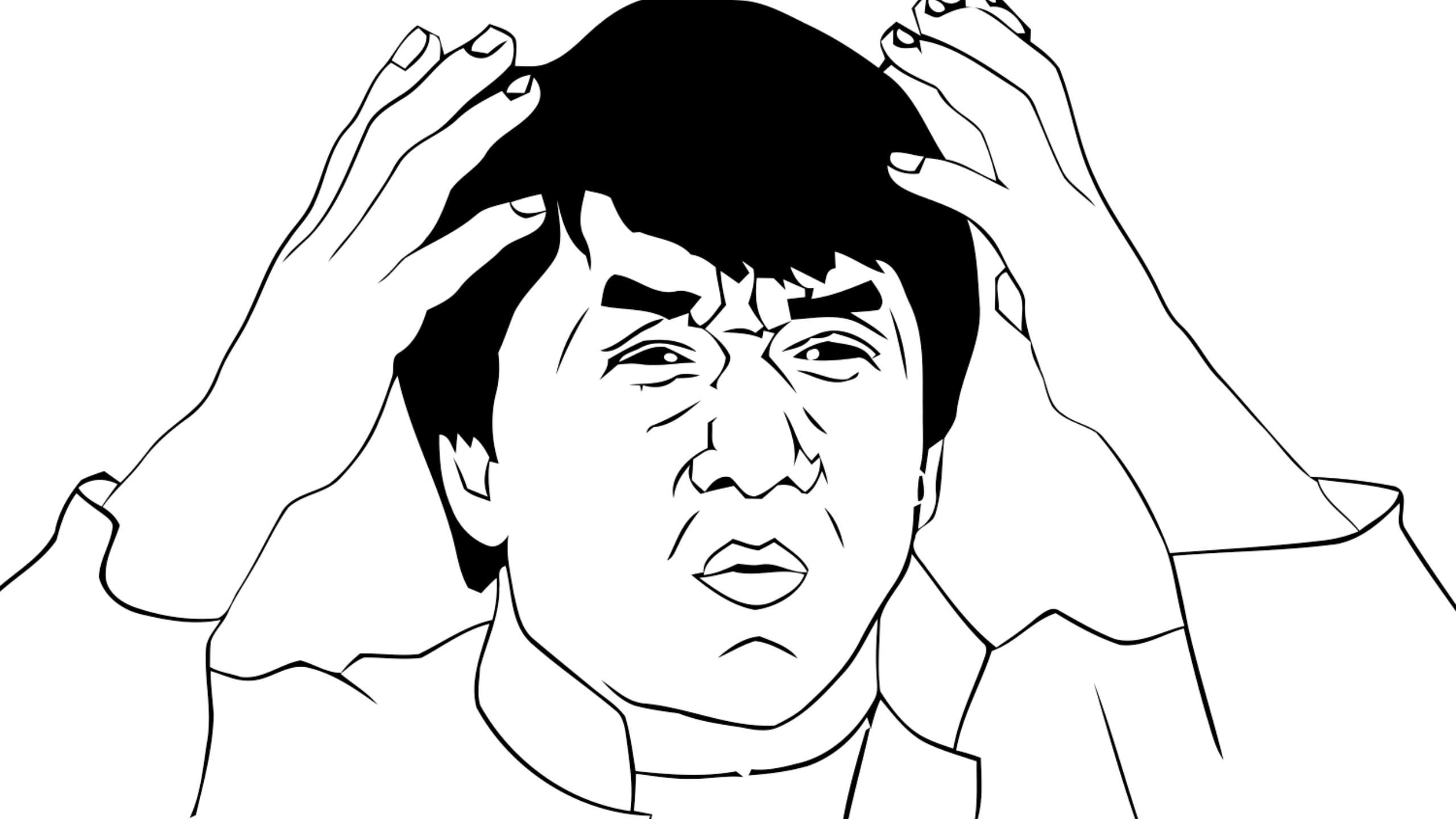
- Why do documentation in the first place?
- Face to face conversations over documentation



## But what about documentation?

- Why do documentation in the first place?
- Face to face conversations over documentation
- *But maybe you need to create something to leave behind because you can't have face to face conversations?*

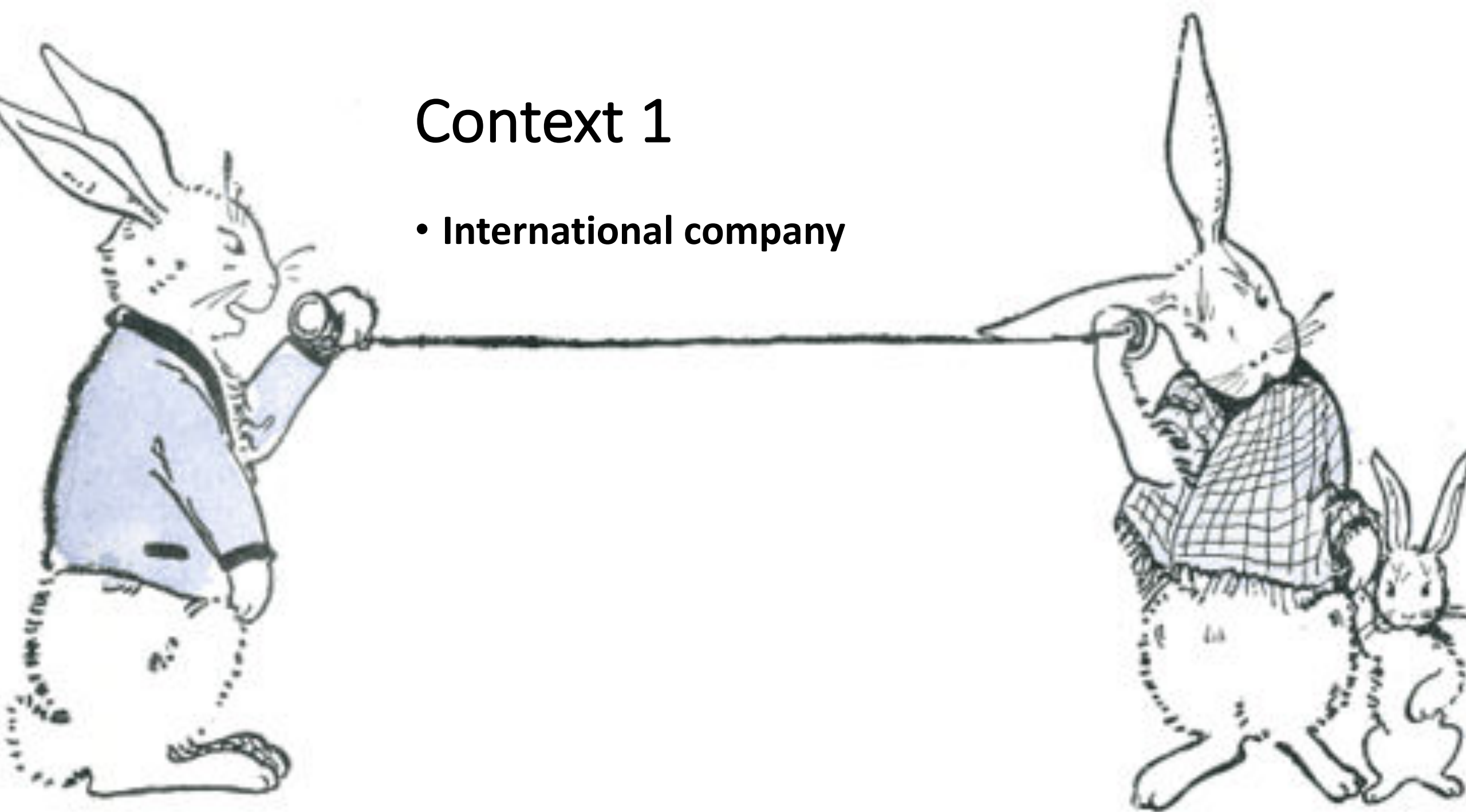
Documentation is a supplement  
to face to face conversation – not  
a replacement.





# Context 1

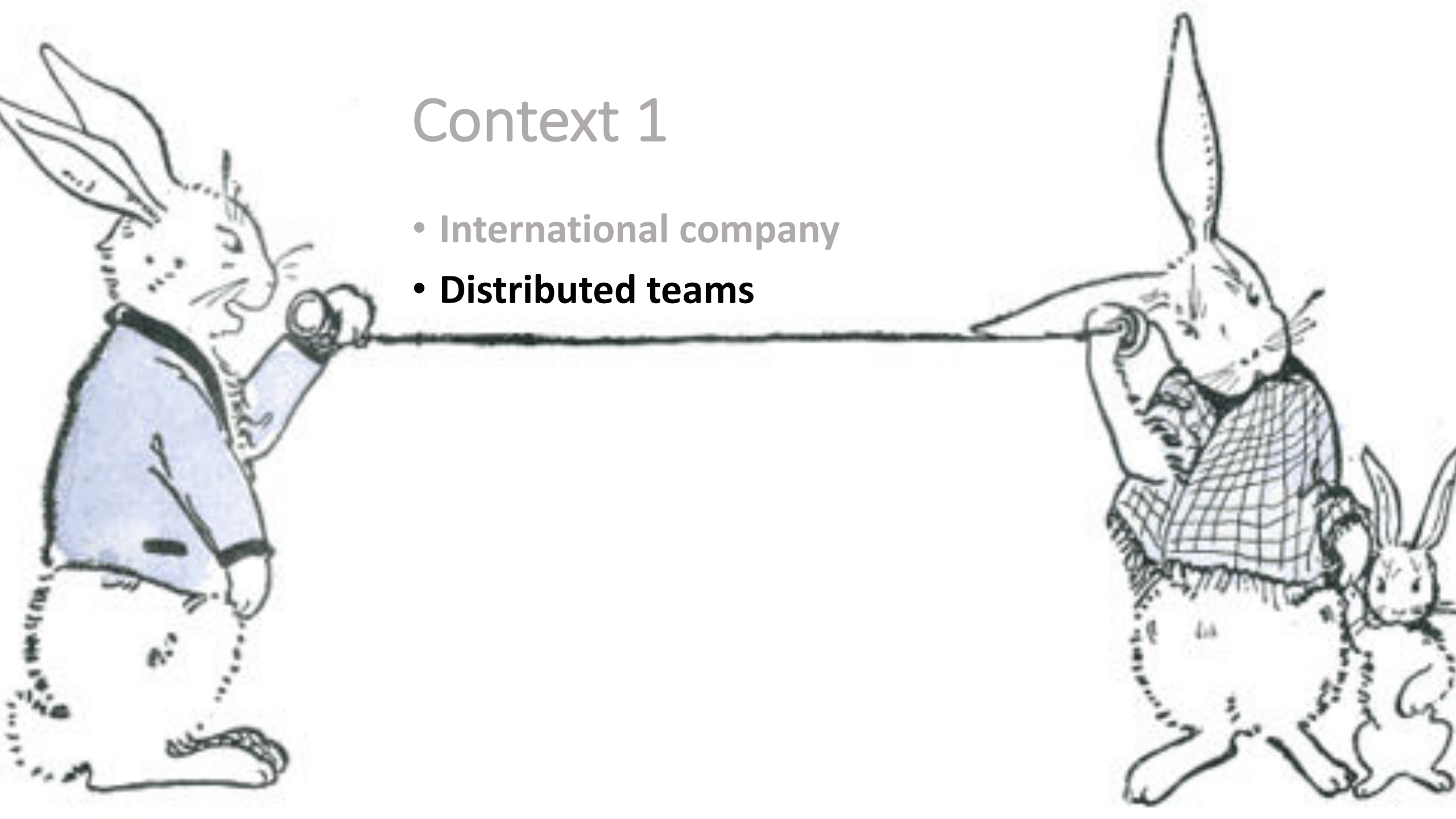
- International company





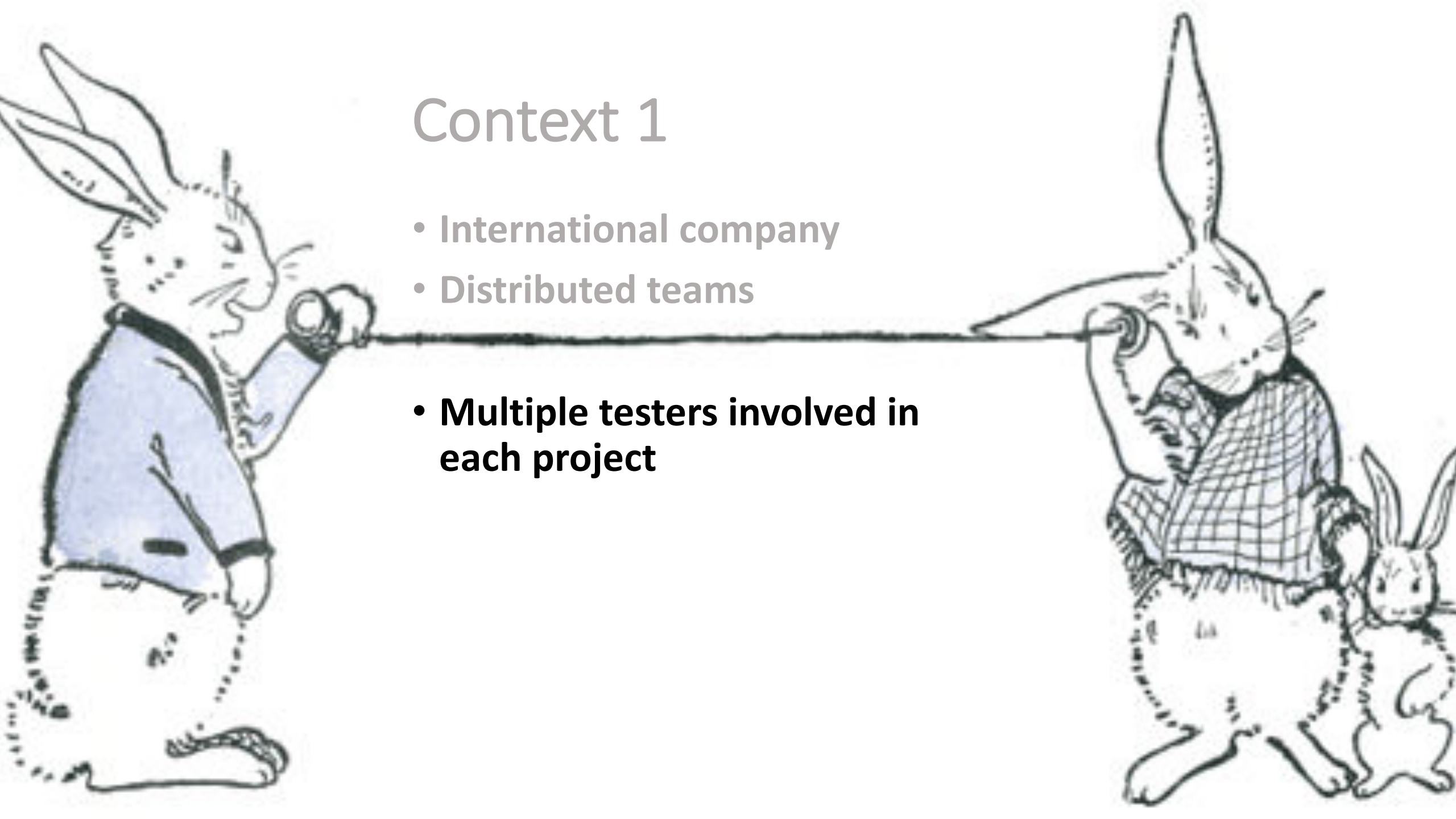
# Context 1

- International company
- **Distributed teams**



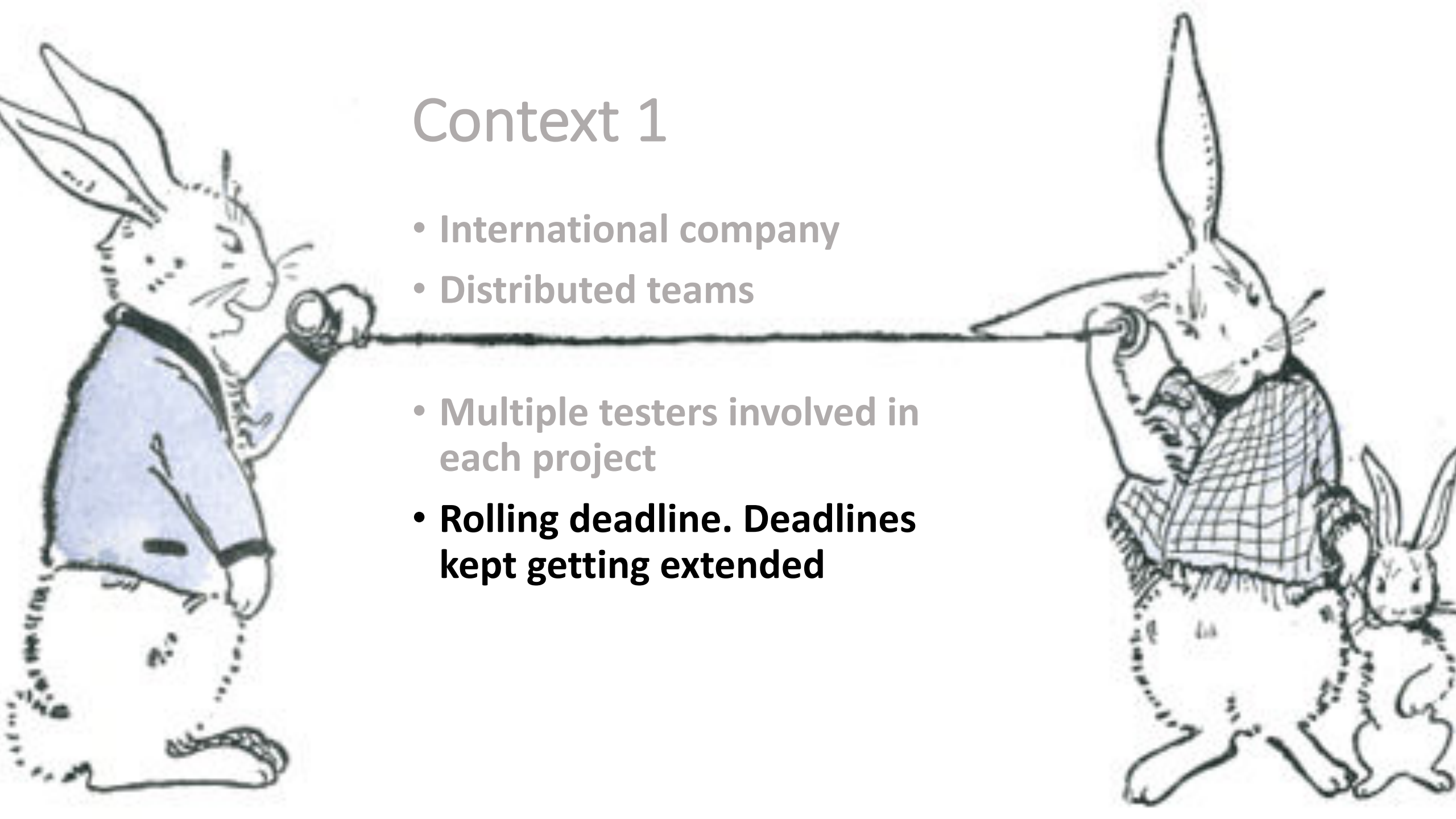
# Context 1

- International company
- Distributed teams
- **Multiple testers involved in each project**



# Context 1

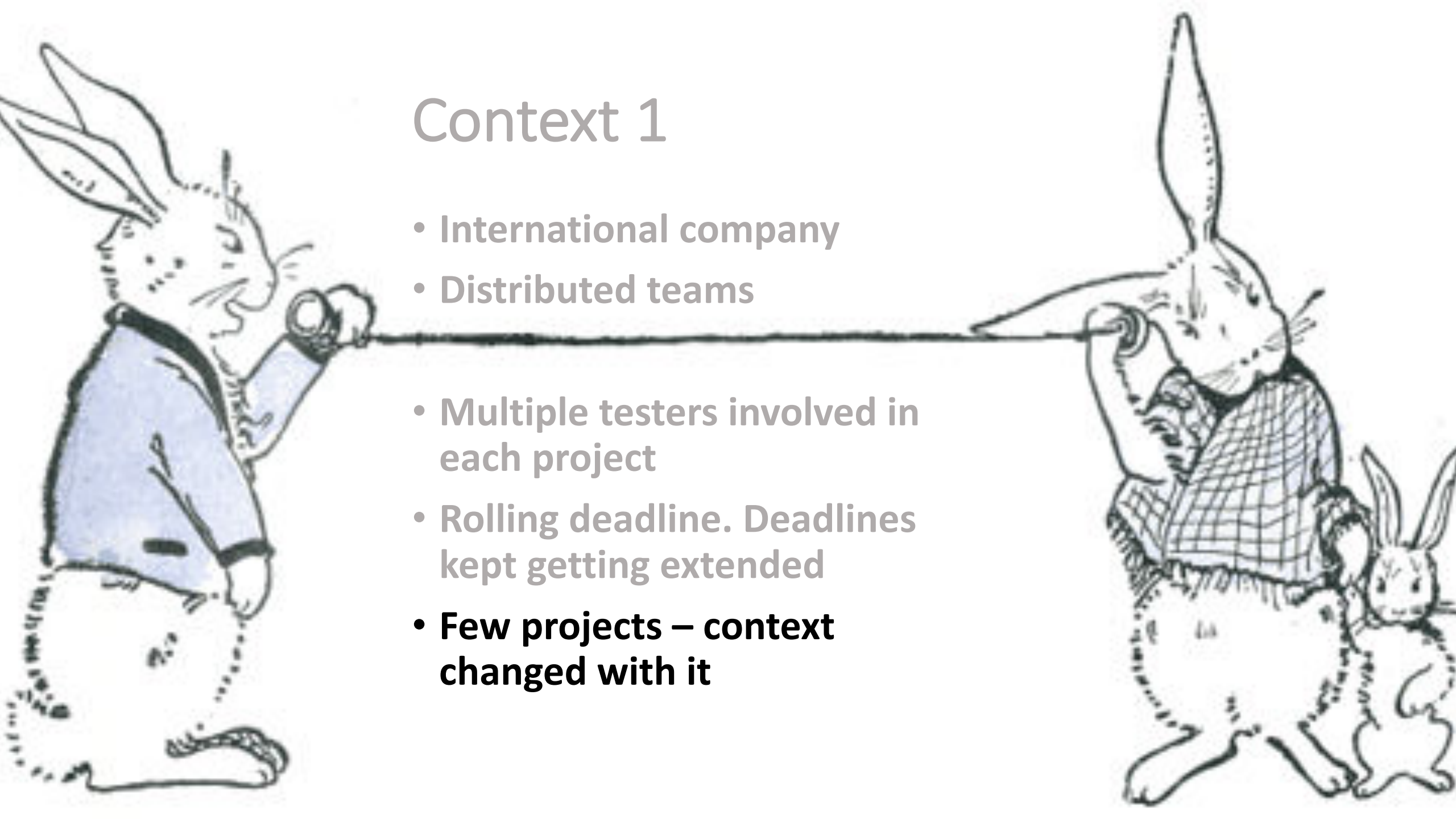
- International company
- Distributed teams
- Multiple testers involved in each project
- **Rolling deadline. Deadlines kept getting extended**





# Context 1

- International company
- Distributed teams
- Multiple testers involved in each project
- Rolling deadline. Deadlines kept getting extended
- **Few projects – context changed with it**



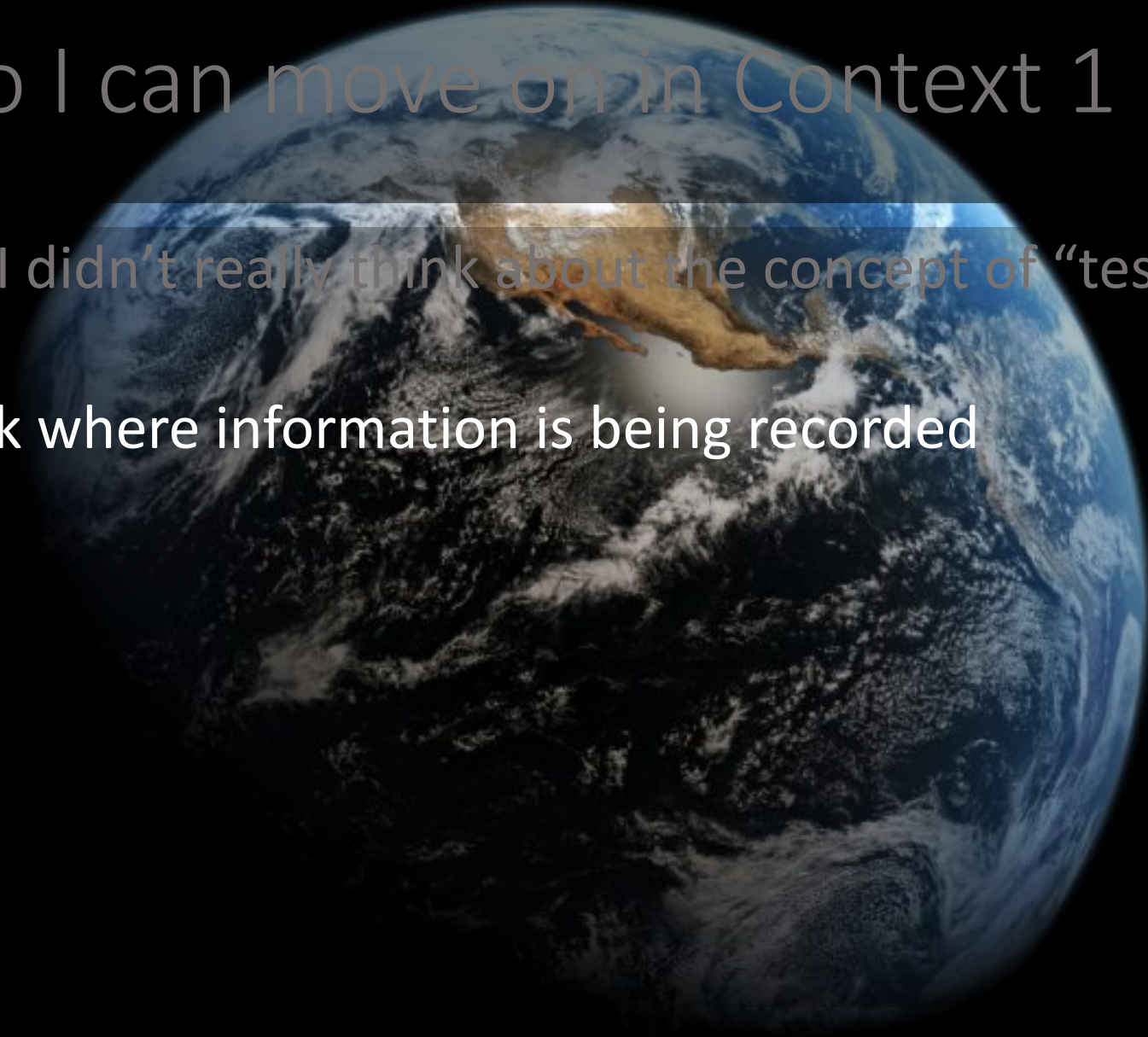
# Testing so I can move on in Context 1

- At the start, I didn't really think about the concept of "testing so I can move on".



# Testing so I can move on in Context 1

- At the start, I didn't really think about the concept of "testing so I can move on".
- Double check where information is being recorded





# Testing so I can move on in Context 1

- At the start, I didn't really think about the concept of "testing so I can move on".
- Double check where information is being recorded
- Then focus on how, the information I was recording would be received by others after I left

## Context 2

- Small start-up





## Context 2

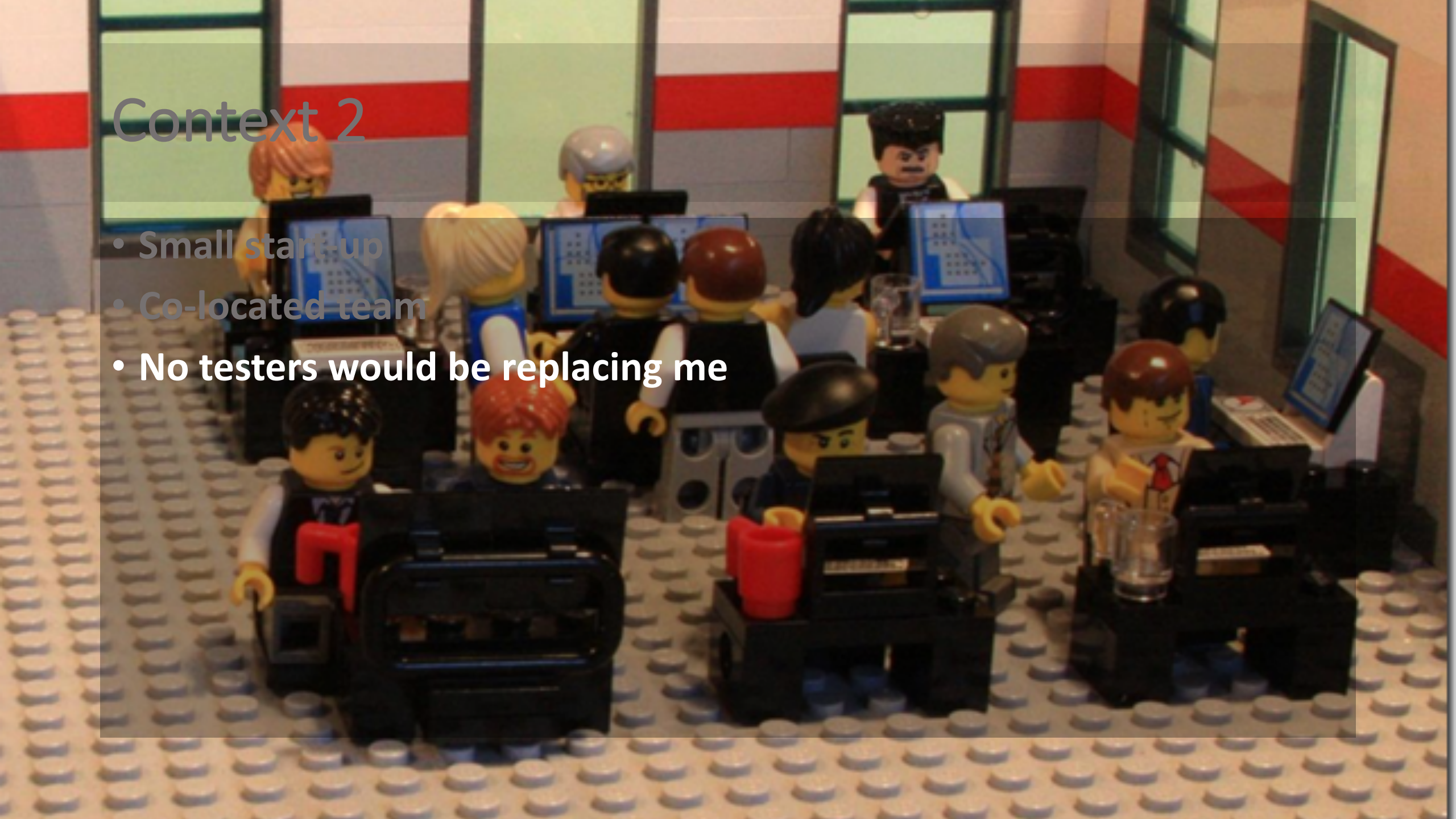
- Small start-up
- Co-located team





## Context 2

- Small start-up
- Co-located team
- No testers would be replacing me





## Context 2

- Small start-up
- Co-located team
- No testers would be replacing me
- **Concrete timeframe**



# Testing so I can move on in Context 2 (Part I)



- Time limitations
- Managing expectations of testing



# Testing so I can move on in Context 2 (Part II)

- First, earn trust



# Testing so I can move on in Context 2 (Part II)

- First, earn trust
- Plan to test based on order of features





# Testing so I can move on in Context 2 (Part III)

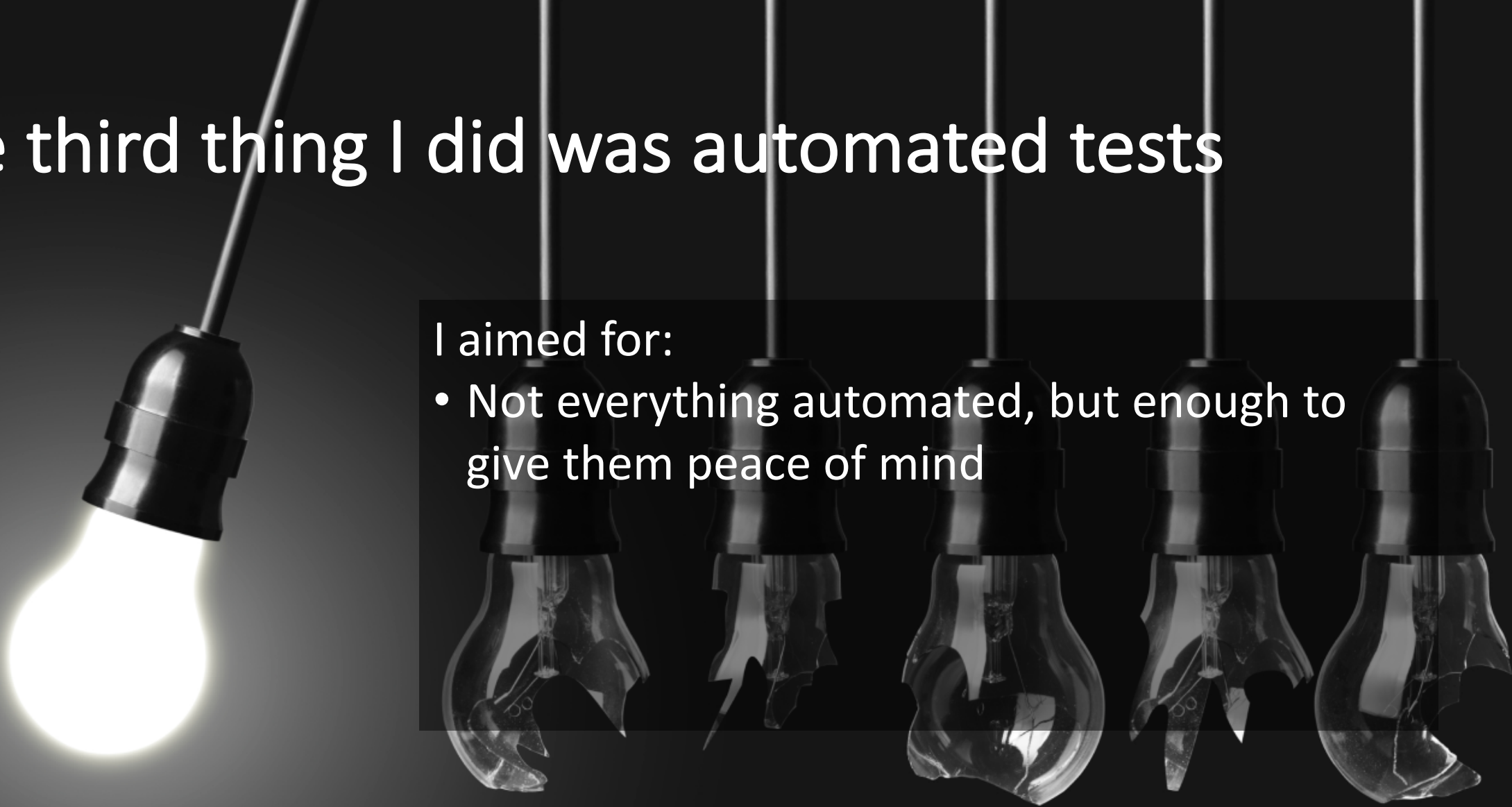
## How to raise bugs in 3 simple steps



# The third thing I did was automated tests

I aimed for:

- Not everything automated, but enough to give them peace of mind



# The third thing I did was automated tests

A row of five light bulbs hanging from above. The first bulb on the left is illuminated, casting a bright glow. The other four bulbs are unlit and appear dark. The bulbs are arranged in a slightly descending line from left to right.

I aimed for:

- Not everything automated, but enough to give them peace of mind
- Commenting; easy to follow; extendable

# The third thing I did was automated tests

A row of five light bulbs hanging from thin wires against a dark background. The first bulb on the left is illuminated, casting a warm glow. The other four bulbs to its right are unlit and have shattered, with their glass fragments visible. This visual metaphor likely represents the idea of having a single working solution versus multiple broken ones.

I aimed for:

- Not everything automated, but enough to give them peace of mind
- Commenting, easy to follow; extendable
- Do a proper handover of the tests



# Questions I ask myself before I leave

- How would they benefit the most?





# Questions I ask myself before I leave

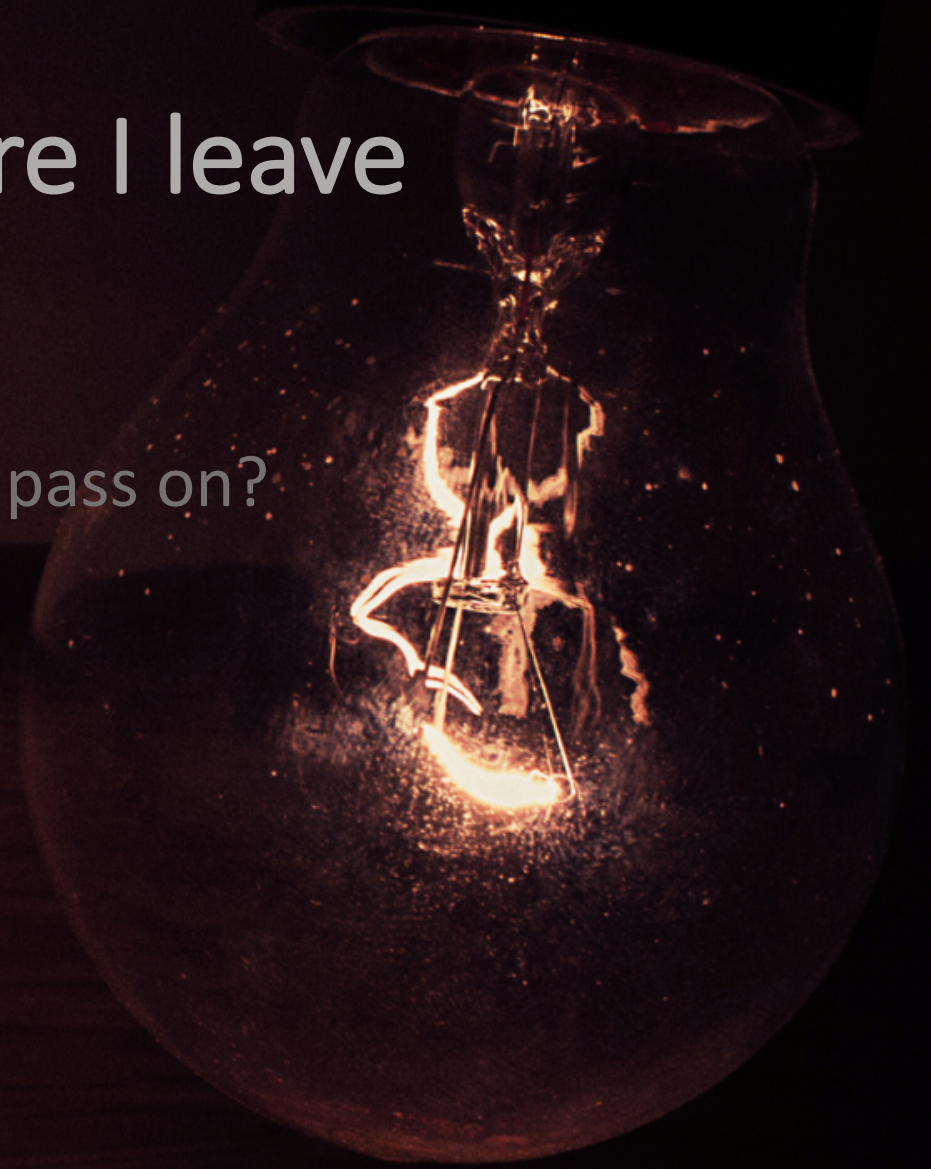
- How would they benefit the most?
- Are there any specific how-to's I need to pass on?





# Questions I ask myself before I leave

- How would they benefit the most?
- Are there any specific how-to's I need to pass on?
- Is documentation a viable option?





# Questions I ask myself before I leave

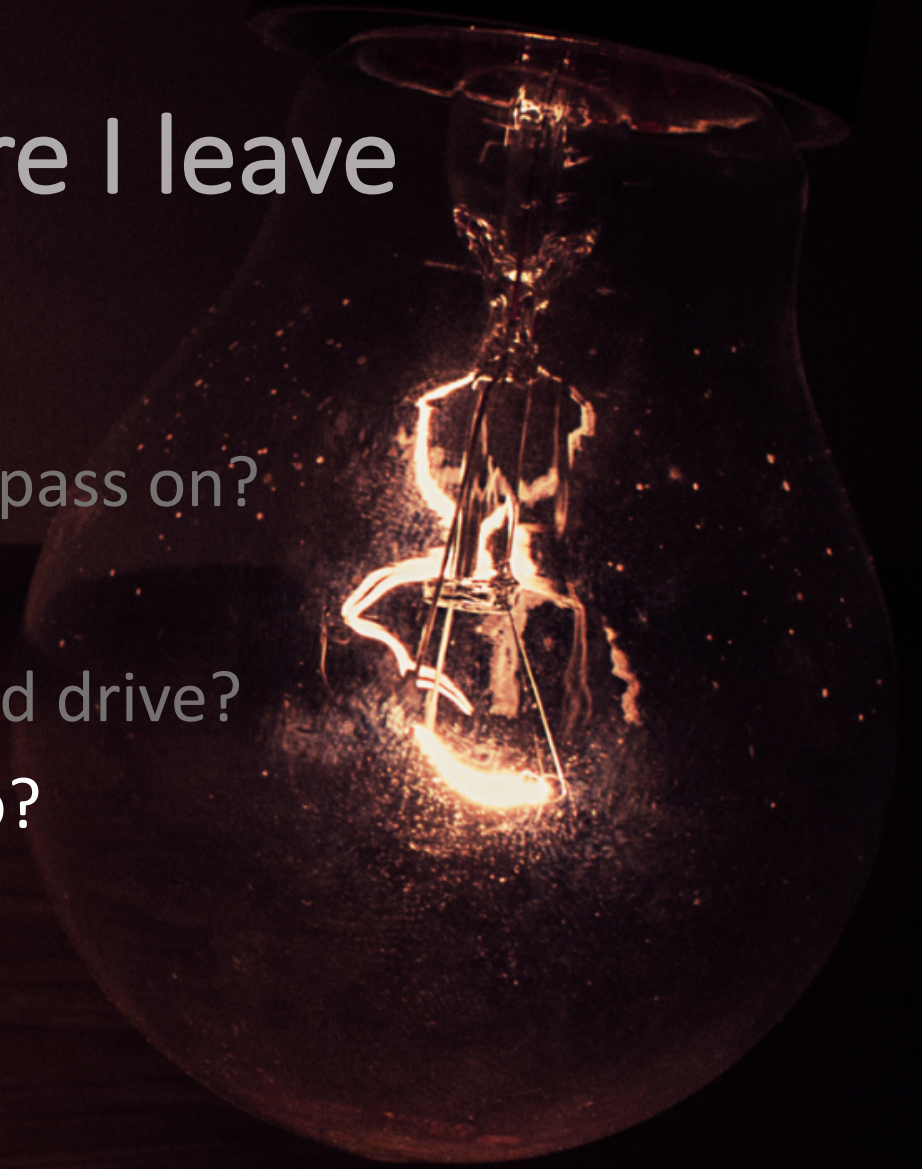
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- Can I record videos and upload to a shared drive?





# Questions I ask myself before I leave

- How would they benefit the most?
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- Is documentation a viable option?
- Can I record videos and upload to a shared drive?
- Which audience am I doing a handover to?





# Questions I ask myself before I leave

- How would they benefit the most?
- Are there any specific how-to's I need to pass on?
- Is documentation a viable option?
- Can I record videos and upload to a shared drive?
- Which audience am I doing a handover to?
- How busy am I in the last week?





# What did I learn?



- Leave a good lasting impression

# What did I learn?



- Leave a good lasting impression
- Adjust your approach to the context



# What did I learn?



- Leave a good lasting impression
- Adjust your approach to the context
- What are their expectations of testing? Deliverables?

# What did I learn?



- Leave a good lasting impression
- Adjust your approach to the context
- What are their expectations of testing? Deliverables?
- Think about how you're going to hand over information





Otherwise your team will look like this...



# What did I learn?



- Leave a good lasting impression
- Adjust your approach to the context
- What are their expectations of testing? Deliverables?
- Think about how you're going to hand over information

# What did I learn?



- Leave a good lasting impression
- Adjust your approach to the context
- What are their expectations of testing? Deliverables?
- Think about how you're going to hand over information
- Make automated tests easy to use



Remember...

The show must go on

Without you



# THANKS FOR YOUR ATTENTION!

- Twitter: @NicolaO55
- Blog: [nickytests.blogspot.com](http://nickytests.blogspot.com)

